



Willow Lodge supported accommodation, is a home designed to accommodate between one and four care leavers or looked after young people, between the age of 16-21 years old.

thewillow-lodge.co.uk

Willow Lodge supported accommodation is based in a small property in Surrey, close to many local amenities and a small town centre.

The living groups are deliberately kept small in order to adhere to our policy of providing tailor-made packages of support for each service user. Each service user has their own self-contained studio, which consists of a small kitchen, bathroom, bedroom and living area. They are encouraged to decorate and furnish in accordance with their own tastes. We retain the services of both a health and safety consultant and a fire protection specialist agency, both of whom are instrumental in the preparation of our emergency procedures and policies and procedures relating to health and safety issues.

We can accommodate young people who are looked after children or care leavers, of both genders aged between 16 and 21 years old, which can be extended above this age, but will be subject to risk management criteria. We are equipped to support service users with mild to moderate learning disabilities, mild physical disabilities, who are at risk of, or are currently within a cycle of, offending behaviour. We also support young people suffering from mild mental health problems and issues. It is only through our commitment to recognising each referred service users, first and foremost, as individuals, and our capacity to tailor-make the package of support to specific needs, that we are able to support this range of individual needs.

Willow Lodge is a service that values each service users as an individual by recognising their human rights in the way our service is delivered to them.

At Willow Lodge we offer high quality emotional and practical support for looked after young people & care leavers age 16 – 21 years old, (can be extended past 21 if required).

The level and quality of support is continuously improved by employing, maintaining and building a high-quality workforce as well as the appointment of a dedicated staff training and development manager.



Prior to the commencement of a service provision, it is imperative that the following information is available, as requested on our referral form and pre-placement assessment.

- If the young person has a learning difficulty, mental health issues and needs any general or emotional support
- The age of the young person, they must be 16 years old or over
- A referral and young person self- assessment form has been completed and returned
- If the young person has had a relevant assessment, including a full risk assessment and a Pathway plan has been produced and attached to referral form
- The level of risk, an individual can present to other service users and staff, via a behaviour management plan or current risk assessment
- A written or other suitable explanation will be provided to the user, carer and manager etc. if a service request is declined.

At Willow Lodge we believe that the rights of the service users are vital, and their wishes and objectives should inform and shape the service delivery.

Therefore, our purpose is based on the principle of “treat others the way you want to be treated & speak to people the way you want to be spoken to & respect will always be earned when it is given.”

Whilst recognising that all service users have potential to control the support and services they receive. This includes the underlying principle of service delivery by a highly skilled, experienced and dedicated staff team.



Our objective is to provide smooth transition from care to full independence, aiding them in acquiring the skills necessary to live successfully within an independent setting.

Willow Lodge promotes safety, community integration, self-determination, health and economical well – being. We aim to equip our young people with the knowledge, life skills and ability, to take as full control of their lives as possible; thereby enabling them to feel more fulfilled in life through the range of opportunities offered to them. Our young people will learn, knowing that each task they undertake will be applicable in the real world and will secure their ability to make use of their attributes and opportunities as they enter adulthood.

In addition, at Willow Lodge, service users are provided with individual consultation with support through key working and other agencies. To support them to make informed decisions that reflects individual choices and preferences to ensure service users will receive the greatest positive outcome possible. Furthermore, each service user will receive committed and regular input from their assigned key-worker which will help, encourage and support them on their path of developing and maintaining their adult life independently.

At Willow Lodge all service users receive full respect, empathy, compassion and consideration from all staff and are treated as equal young adult citizens. Staff respect service user's wishes and feelings. Service users are also encouraged to participate in regular meetings with their key worker to review their care, current needs and future life planning.

For admissions and questions please call:

0208 224 7467

Email us:

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Willow Lodge is linked to The Beech House and The Beech House School, wholly owned by Cameron & Cooper Limited.

